KOLEKTOR
Kolektor Etra d.o.o.



QUALITY POLICY

At Kolektor Etra, we meet requirements of interested parties to the extent and within the timeframes agreed.

MAIN PRINCIPLES OF THE QUALITY MANAGEMENT SYSTEM

Continuously develop and improve the quality management system (IMS).

We focus on customer satisfaction

We are committed to our work.

Quality is free. Mistakes are expensive. So learn from them and don't repeat them.

CORE OBJECTIVES

- Long-term business success.
- The product and the service is done well for the first time and each time.
- Continual improvement of business process efficiency.
- Reduce costs of poor quality.

RESPONSIBILITY OF MANAGEMENT

In order to achieve quality process output we need to create suitable quality process input. Therefore the company management is investing its efforts in:

- maintaining and developing key knowledge in the field of development, design, manufacture, testing and servicing of energy and special transformers,
- creating a modern working environment and providing appropriate technical equipment,
- motivating its employees to accurately carry out their tasks,
- meeting the demands of legislation, standards and other regulations pertinent to the business process of the company,
- keeping the interested parties informed about the quality policy,
- providing strategic plan and annual plans,
- monitoring and analyzing the business environment to identify new requirements, any changes and the risks involved to be able of quick response and adjust to new circumstances,
- monitoring performance to ensure that the business process is manageable, reliable and repeatable and that good as well as bad performance is appropriately evaluated,
- continually searching for opportunities to improve the business process.

RESPONSIBILITY OF EMPLOYEES

Each employee is personally responsible for:

- strict adherence to internal procedures and work instructions,
- focus on error-free work,
- auto control of the results of their work,
- careful and economical handling of work equipment and tools,
- continually searching for opportunities to improve work processes.

The Policy is being periodically reviewed and updated when needed.

Ljubljana, May 2025

Peter Novak
director

Dejan Velikanje
director

dr. Tomaž Kmecl
director